



Language Access 201: Enhancing Your Clinical Encounters

Overview

In Language Access 201: Enhancing your Clinical Encounters, Gabriela Flores from Children's Mercy Hospitals and Clinics, a Title X sub-recipient, discusses what clinicians need to know about providing health care to patients with limited English proficiency. Resources and case studies are discussed throughout this presentation.

Successful Completion

This course offers .5 contact hours. To receive contact hours, participants must complete the course with a satisfactory grade of 80% or higher on the quiz and complete the Evaluation/Request for Credit form. CNE and certificates of completion will be available immediately upon passing the course and submitting the evaluation.

Objectives

1. Better identify your patients' cultural and language needs
2. Identify tools and resources to help meet those needs
3. Analyze case studies in order to identify strategies to address patients' cultural and language needs.

Conflict of Interest

In accordance with continuing education guidelines, speakers and planning committee members have disclosed financial relationships with commercial interests that may create a potential conflict of interest. Gabriela Flores, BA, MSM has nothing to disclose.

Disclosures for Planning Committee

Sharon Colbert, Charlotte Curtis, Angela Bolen, Viannella Halsall and Martha Loftgreen have nothing to disclose. Jacki Witt is a on the advisory panel for Afaxys (Resolved).

Commercial Support/Sponsorship:

There is no commercial support for this training.

Non-Endorsement of Products:

The University of Missouri-Kansas City School of Nursing and Health Studies and the American Nurses Credentialing Center do not approve or endorse any commercial products associated with this activity.

Enduring Materials – CNE contact hours will be awarded for this program through December 31, 2019.

Accreditation

The University of Missouri-Kansas City School of Nursing and Health Studies is accredited as a provider of continuing nursing education by the American Nurses Credentialing Center's Commission on Accreditation.

This program offers up to .5 contact hour for this activity.

Contact Angela Bolen at bolena@umkc.edu if you have questions regarding continuing education credit.